

Terms and Conditions of Use – Marlow Dog Walking Paddocks

Welcome to Marlow Dog Walking Paddocks. By entering and using the paddocks, you (the “User”) agree to the Terms and Conditions below. Non-compliance of rules will result in the User being barred from the facility.

Please read them carefully:

1.0 General

- 1.1 The Paddocks are provided as a space for responsible dog walking and recreation.
- 1.2 Users must be 18 years or older to use the Paddocks or must be accompanied and supervised by an adult.
- 1.3 Opening times may vary depending on the time of year with maximum summer operating hours of 06.00 hrs to 21.00 hrs. Note: the Paddocks are not floodlit.
- 1.4 Not all paddocks have internal parking – please check paddock details if you specifically require this.
- 1.5 The Field management does not accept liability for any injury, damage, or loss to persons, dogs, property, or other animals arising from use of the Paddocks.
- 1.6 Users must clean up after their dog(s) with their own poo bags / scoopers. Dog waste bins are available for disposal prior to departure. Everyone’s enjoyment of the Paddocks relies on Users’ acting responsibly regarding their own dogs’ poo.
- 1.7 Do not use dog waste bins for general litter which must instead be taken off site with you.
- 1.8 There is a shelter in each paddock in case of poor weather, please leave the shelter in a clean and tidy manner for the next user.
- 1.9 The fences are predominantly but not exclusively 6 feet high, If your dog can jump this height, the Paddocks may not be suitable for you. In any case, we are not responsible for such occurrences.
- 1.10 Marlow Dog Walking Paddocks do not accept responsibility for any damage to vehicles brought on-site.
- 1.11 Marlow Dog Walking Paddocks does not accept liability for any accident, injury or misadventure, however so incurred.

2.0 Booking

- 2.1 You must pre-book and pay for a session prior to your visit. You will have exclusive use of the paddock you have booked.
- 2.2 Your booking is for 50 minutes ending 10 minutes before the hour. Users must complete their activity and be departing the site at 10 minutes to the hour.
- 2.3 If you arrive early for your slot, please wait patiently in the car waiting space provided. If you are on foot, please stay away from the paddock gates to avoid any reactive dogs.
- 2.4 Late departure – even if you arrive late for your slot, you must leave at 10 minutes to the hour.
- 2.5 There are a maximum of 2 people from 2 households per session, if this involves a second vehicle one of the vehicles will need to park in one of the extra spaces provided.
- 2.6 Where there is more than one owner in the same session, all responsibility for adherence to these terms and conditions for both parties falls to the person who made the booking.

3.0 Dog Ownership and Control

- 3.1 Users must be the owner or have the consent of the owner of any dog(s) brought onto the Paddocks.
- 3.2 All dogs must be under the control of the User at all times and are solely responsible for ensuring their dog(s) behave appropriately.
- 3.3 Users must immediately remove any dog(s) from the Paddocks if they display aggressive behaviour or cause harm to other dogs or people.
- 3.4 Dogs must be kept on a lead until safely inside their booked paddock with the gate shut behind them.
- 3.5 The Paddocks are to be used solely for the purpose of exercising and training dogs.
- 3.6 Users must ensure their dogs are properly vaccinated against infectious diseases and be free of worms, fleas and ticks before using the field.

- 3.7 With regards to bio security, unfortunately we cannot guarantee that everybody has their dogs immunized and appropriately treated therefore the risk of infectious diseases is the same as going on a normal dog walk.
- 3.8 The User accepts that they and their dogs could be subject to all natural issues such as ticks, wasps, bees, grass seeds, sunburn etc. Users must ensure their dog(s) do not dig, damage, or otherwise cause harm to the Field.

4.0 Prohibited Behaviour

- 4.1 Failure to clean up dog waste
- 4.2 Littering or causing environmental damage
- 4.3 Aggressive or uncontrolled dog behaviour
- 4.4 Bringing unvaccinated or sick dogs to the Paddocks
- 4.5 Leaving dogs unattended
- 4.6 Using the Paddocks for commercial purposes without prior written consent
- 4.7 Consuming alcohol or drugs while using the Paddocks
- 4.8 No BBQs

5. Facility Maintenance and Use

- 5.1 The Paddocks may be closed temporarily for maintenance or other reasons, and users will be notified if this affects their booking, in which case a refund will be issued.
- 5.2 These are not manicured lawns therefore the ground is uneven so please take care when walking around the Paddocks; additionally they will inevitably get a little wet and muddy particularly in the winter necessitating appropriate footwear.
- 5.3 Users must report any hazards or maintenance needs to Marlow Dog Walking Paddocks.

6. Cancellations & Refunds

- 6.1 Payment Policy – All payments are non-refundable, and your booking is confirmed once we receive the payment.
- 6.2 Weather conditions are not grounds for rescheduling or canceling a booking.
- 6.3 We reserve the right to cancel a booking for any reason.

7. Termination of Access

- 7.1 Marlow Dog Walking Paddocks reserves the right to deny access without prior notice to any User or dog that violates these Terms and Conditions or poses a risk to others.

8. Changes to Terms and Conditions

- 8.1 Marlow Dog Walking Paddocks reserves the right to modify these Terms and Conditions at any time. Key changes will be posted on our Website but in any case, all users are encouraged to review them periodically.

9. Governing Law

- 9.1 These Terms and Conditions are governed by and construed in accordance with the laws of England & Wales
- 9.2 Any disputes arising from the use of the Marlow Dog Walking Paddocks will be subject to the exclusive jurisdiction of the courts in England.

10.0 Contact Information

For any questions, concerns, or feedback, please contact us at:
andrew@randalfarms.co.uk

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